



The Secretary-General

Geneva, 22 March 2012

Letter of Recommendation concerning Mr. Robin De Haas

To whom it may concern,

It is with utmost sincerity and pleasure that I take this opportunity to write a recommendation or reference for Mr. Robin De Haas.

Whilst carrying out my duties of Secretary-General of the International Telecommunication Union I am called upon to speak before large audiences, at the highest level, both in person and via video broadcast worldwide. I engaged the services of Mr. Robin De Haas as voice coach for vocal training, and during the time we worked together I found the methodology he used and his advice and coaching skills to be invaluable.

Mr. De Haas is extremely talented in his domain, and both his professionalism and experience are truly remarkable and of enormous benefit to his students. It is for this reason that I can un-reservedly recommend him.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'H. Touré'.

Dr Hamadoun I. Touré